

F24

Lone worker solution

Easy-to-use, reliable and effective

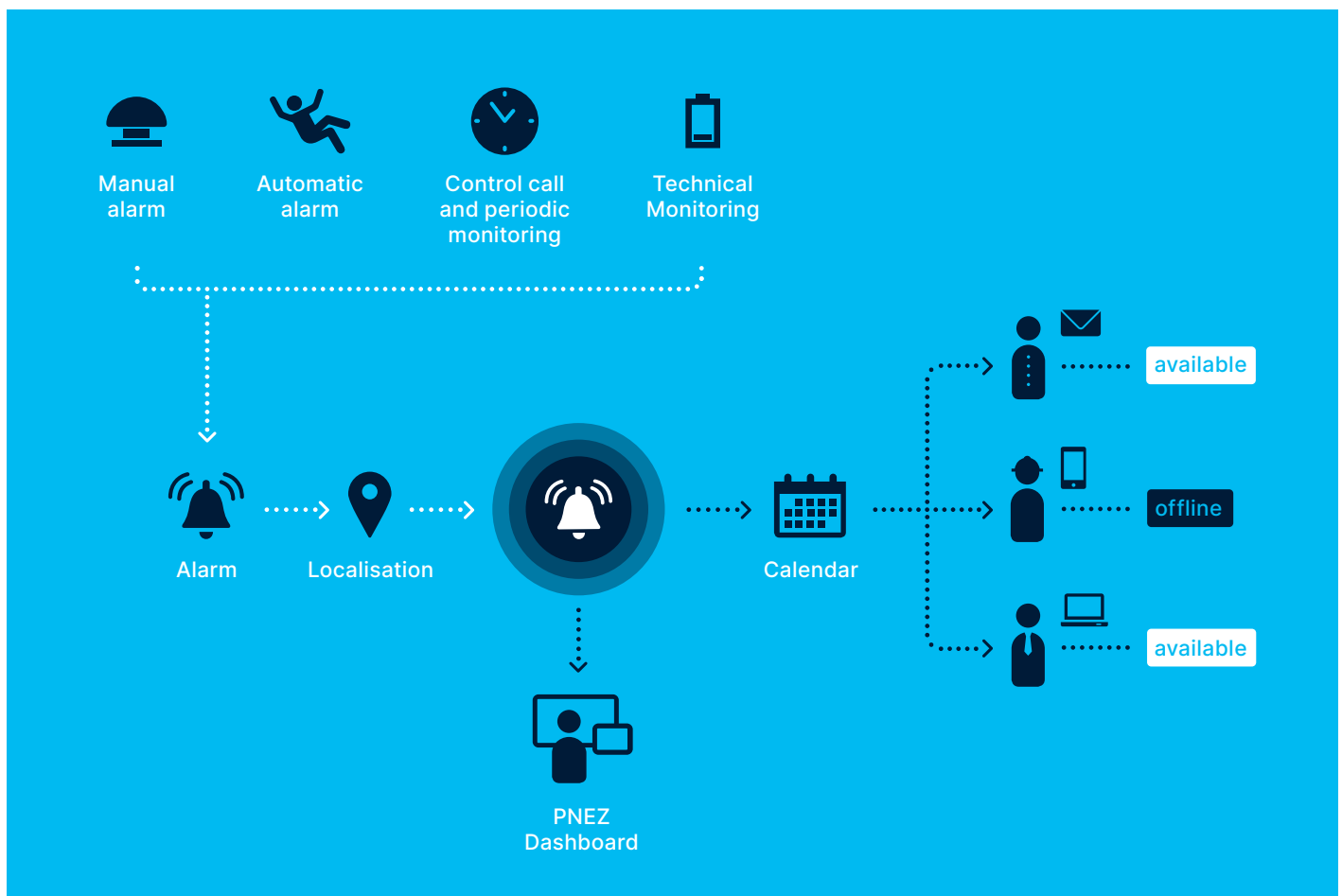


The high-performing solution for lone workers

Safety measures for lone workers can be crucial to people's health and lives. To meet the legal and occupational requirements for the use of personal emergency signaling systems, F24 has developed a reliable lone worker solution. This can be individually adapted to the hazard levels, is easy to implement and provides reliable protection for employees working in isolation.

In the event of an emergency, this software triggers an alarm, whereby through the central alarm control panel a defined rescue chain is immediately activated and first responders are alerted. The rescue chain can be started in different ways. Besides the manual and automatic activation, an alarm can also be triggered by a lack of response to control calls or on the basis of technical error messages.

The dynamic localisation option improves the response time of your organisation. Taking into account duty rosters, availability and skills, the first responders receive the message with all detailed information on their device. In this way, rescue operations and aid measures can be initiated rapidly and systematically. The possibilities and concepts may require the use of different F24 solutions and possibly also hardware.



Personal emergency signaling functions*

- Use of DECT devices and Android smartphones as personal emergency signaling devices
- Manual alarm (red button, pull-cord)
- Automatic alarm:
 - **MAN-DOWN ALARM** – After exceeding a certain angle of inclination, an alarm is triggered after a preset time.
 - **NO MOVEMENT ALARM** – In the event of stillness of the person at risk, an alarm is triggered after a preset time.
 - **SHOCK ALARM** – In case of sudden and frantic movements of the exposed person, an alarm is triggered after a preset time.
 - **PULL-CORD ALARM** – When the ripcord is removed from the personal emergency device of the endangered person, an alarm is triggered after a preset time.
 - **TIMEOUT ALARM** – The lack of acknowledgment from the person at risk after a preset time automatically triggers an alarm.
- Technical monitoring (connection, battery status)
- Tracking options DECT, Wi-Fi, BLE Beacons, NFC Tags

*Depending on the system and device used, not all functions might be available.

The smart alerting process

- Real-time display of alarms in the personal emergency signals switchboard
- Multimedia alert
- Transmission of location information and building plans
- Observation of duty rosters
- Confirmations and escalations
- Activation of the positioning tone by the trigger
- Start of emergency conference calls
- Logbook function to reset the lone working
- Documentation of all operations

Supported DECT solutions for lone worker protection

Alcatel·Lucent 
Enterprise

ascom

AVAYA

Gigaset

 **Mitel**[®]

NEC

RTX
WIRELESS WISDOM

SNOM

UNIFY

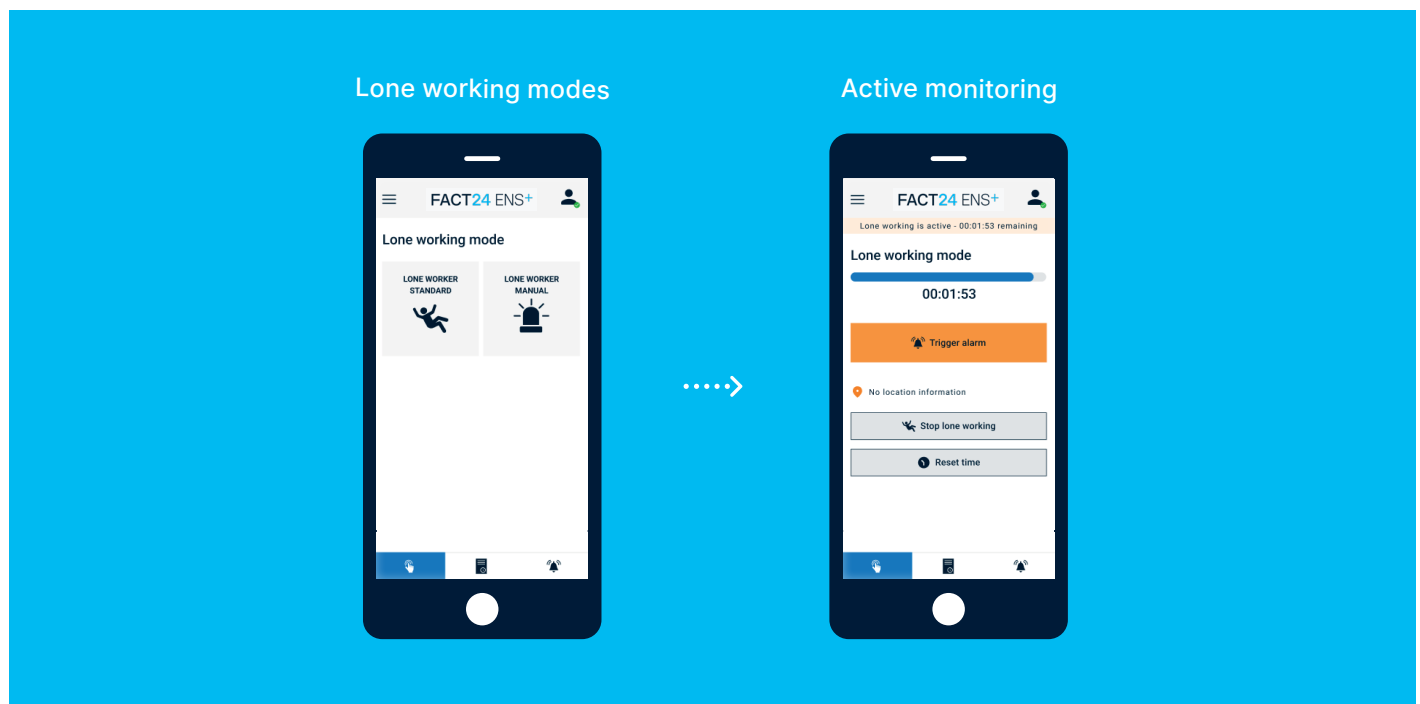
FACT24 ENS+ app for lone worker protection

With the FACT24 ENS+ Mobile App, your employees are optimally protected, capable of action and can react quickly to critical events, wherever they are. The FACT24 ENS+ app triggers an alarm in the event of an emergency, which is visible in the PNEZ dashboard, activates a defined rescue chain and alerts first aiders.

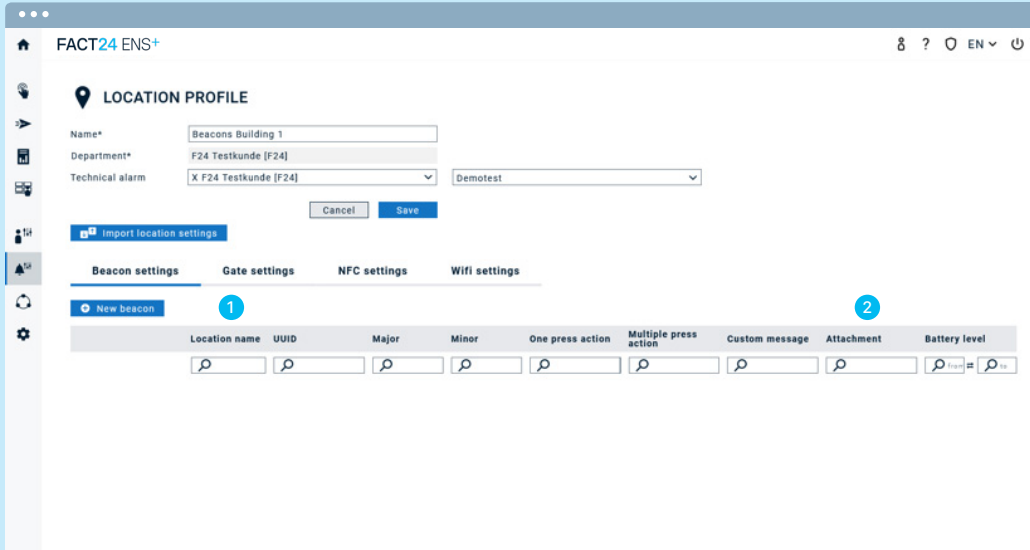
The mobile solution offers all functions for alerting, information distribution, messaging, personal protection, and online collaboration. Thus, your company is well prepared for major and minor incidents and reliable personal protection is guaranteed.

Through various configuration options in the app, each user can make individual settings regarding the app design and settings. Therefore, the FACT24 ENS+ app guarantees intuitive and simple handling to be able to react quickly even in emergency and crisis situations.

The app is characterised by its high level of security and reliability. All communication is transmitted in encrypted form. Depending on the configuration, various monitoring mechanisms are available to the user. The entire internal processes as well as the communication are optimally designed for battery-saving operation.



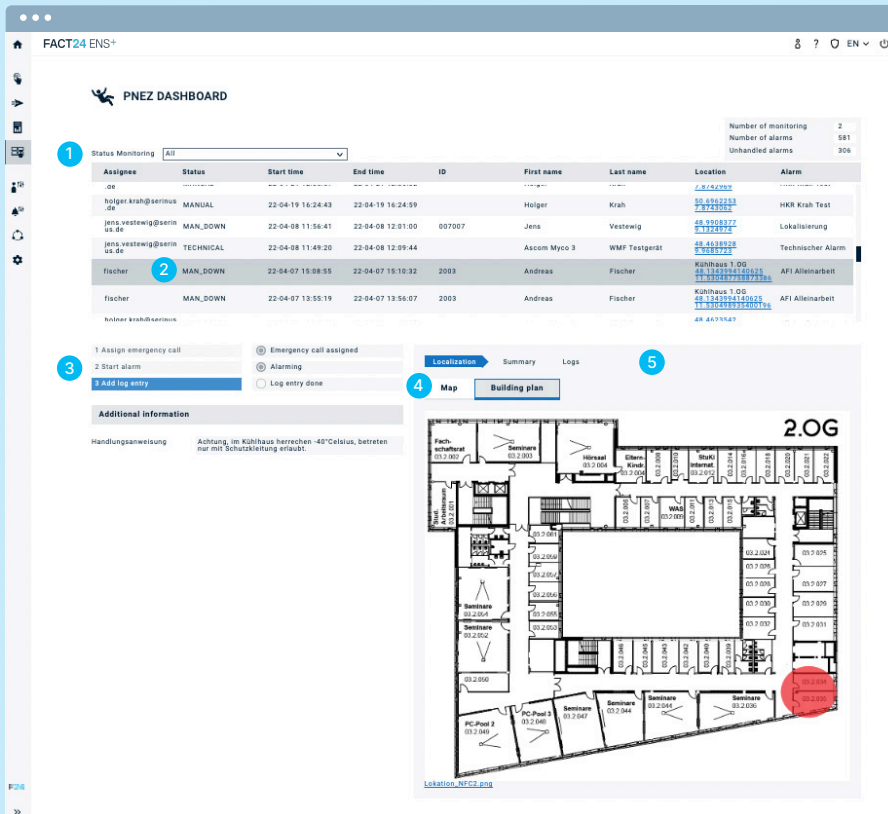
Configure lone worker alarms individually & keep an overview at all times



Entering the localisation points for NFC, BLE Beacon and WLAN

1 The location name is transmitted dynamically in the alarm

2 One card can be stored per entry



1 Filter on alarms and monitoring

2 Display of the trigger type

3 Process-oriented handling of an incident

4 Localisation of the incident with GPS view and stored building map

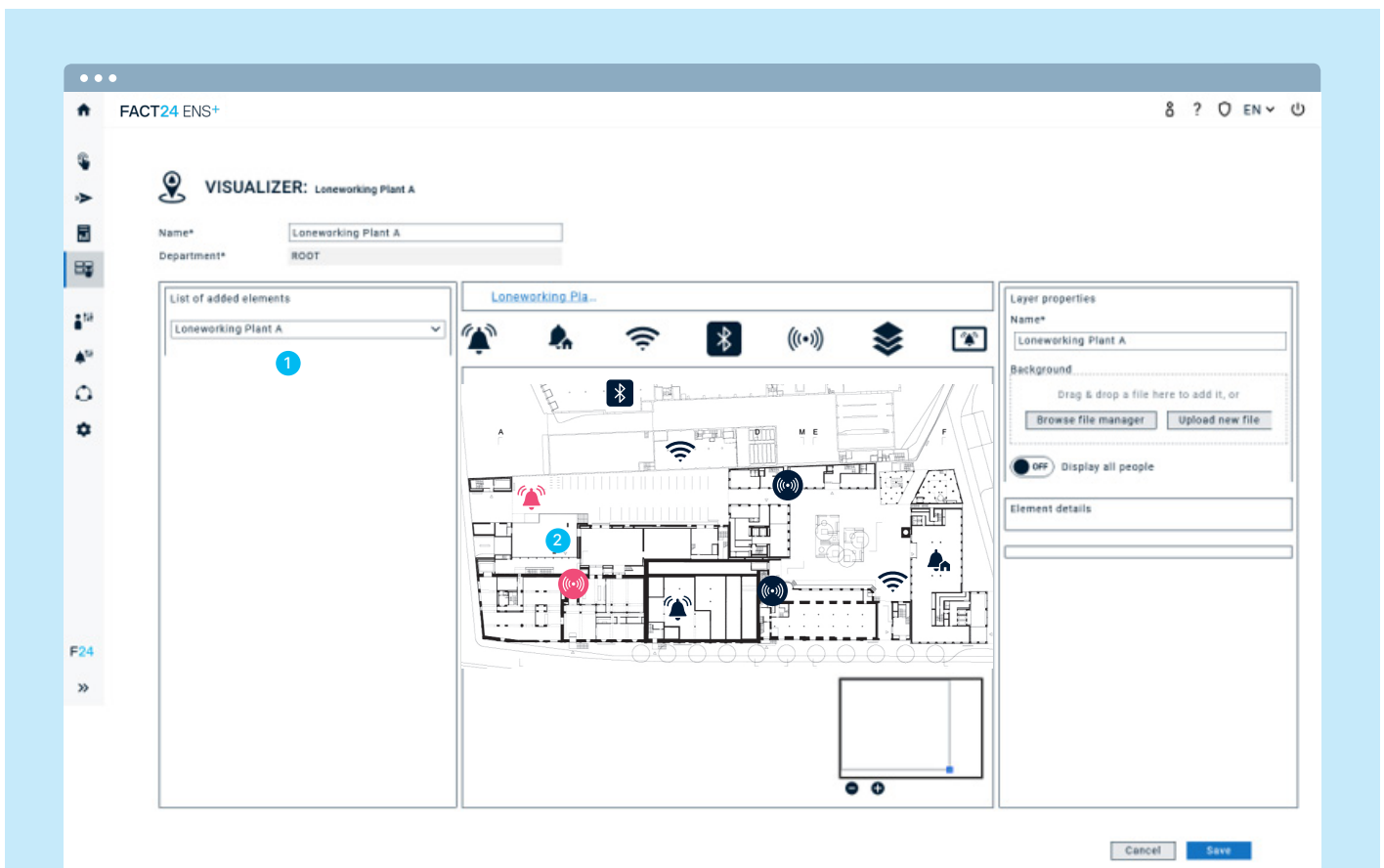
5 Logbook entry for legally secure logging of the incident

FACT24 ENS+ Visualiser:

The central interface for your alarms

With the FACT24 ENS+ Visualiser, maintain an overview of all alarms and systems at all times - even on extensive areas, with many floors or in complex production facilities. Using drag & drop, you can easily distribute icons for location objects as well as cloud and local alarms individually on a dashboard surface, e.g., building floor plans or location plans -

even over several levels. Triggered alarms are immediately visible in the FACT24 ENS+ Visualiser. As soon as an alarm transmits location information, the nearest location objects (e.g., BLE beacon, WLAN access points or external systems) are highlighted in colour on the interface.



Alarms and locating objects can be freely distributed, labeled and coloured on the selected surface.

1 Placement of alarms and objects on different levels, e.g., location, floor or room plans.

2 Active, triggered alarm with associated locating object

Active, triggered alarm with associated locating object.

Major industrial accidents or employees in acute distress are a coordination challenge for organisations. In such cases, companies need emergency response plans to inform first aiders, notify external emergency services and provide crisis teams with an overview of the company premises. FACT24 ENS+ supports you in this process.

More application examples



On-call service alerting

With FACT24 ENS+ you can quickly and efficiently alert all necessary specialists and ensure exchange within your on-call teams. The platform takes into account duty rosters, availabilities and staff qualifications and alerts them via all requested channels.



Emergency conferences

You can initiate crisis conferences within seconds via the platform. You have various options at hand - event, quick-start or ad-hoc conference.



Silent alarm

Assaults against employees can occur in companies and institutions. With the help of FACT24 ENS+ your employees can trigger a silent alarm unnoticed in critical situations. In an emergency, FACT24 ENS+ notifies responsible helpers according to predefined rules and, if necessary, initiates escalation of the emergency call.



Smart building

Whether involves heating systems, ventilation devices or door locking systems - facility management is smart today. Thanks to the Internet of Things and Smart Building Solutions, many areas in properties and facilities are not only controlled remotely, but also automatically report faults and damage to FACT24 ENS+.



First-aid emergency call

Major industrial accidents or people in acute distress are a coordination challenge for organisations. FACT24 ENS+ supports you with emergency response plans to inform first responders, notify external emergency services and provide crisis teams with an overview of the premises.



Production alarm

For companies, machine breakdowns, production losses and downtime are an expensive nuisance that can be avoided with a production alarm. With FACT24 ENS+, integrate alarm and information processes easily into daily operations so that problems are identified at an early stage and skilled personnel can respond quickly to technical malfunctions.



Info hotline

Keep important interest groups informed. With FACT24 ENS+ activate national and international information hotlines efficiently.

F24 – That great feeling when you know your company is equipped to deal with any critical situation.

F24



F24 – We are Europe’s leading Software-as-a-Service (SaaS) provider for incident and crisis management, emergency notification, as well as for business messaging.

F24 is the leading Software-as-a-Service (SaaS) provider for **incident and crisis management, emergency notification and business communications** in Europe. The highly innovative F24 solutions for alerting and crisis management help companies and organisations around the world with efficiently and successfully managing incidents, emergencies and crises. F24 also offers solutions for high-volume communication of critical or confidential content in the corporate environment.

More than 3,000 customers worldwide rely on F24’s solutions to manage their communication needs, as part of their day-to-day communication of critical or confidential content, or in the event of a crisis. Our clients operate in virtually every sector ranging from energy, healthcare, industry, finance, IT, tourism and aviation through to a wide variety of public organisations. Our many years of experience have made us international experts on incident and crisis management, as well as confidential communications.

Our roots have always been in Munich. The company was founded there in 2000 and F24 AG’s head office is still located there. The F24 AG Board of Directors is made up of Christian Götz, who founded the company together with Ralf Meister, Dr. Jörg Rahmer and Jochen Schütte. We now support companies and organisations in more than a hundred countries all over the world through our international subsidiaries in Brussels, Zurich, London, Trondheim, Paris, Luxembourg City, Madrid and Munich, as well as offices in Mexico City, Santiago de Chile, Vienna, Dubai and Auckland.

For additional information, please contact us at any time or visit our website www.f24.com.

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