Top 10 Reasons To Switch ENS Provider

F24

The large spectrum that FACT24 ENS+ covers is unique, but what exactly differentiates us from other offerings on the market? We have compiled the top 10 reasons why clients choose F24 over the competition as their preferred ENS provider.

1 FACT24 is secure and 100% GDPR compliant.

The F24 Group is the first company worldwide to hold certification for its integrated information security (ISMS) and business continuity (BCMS) management system. All data is stored in Europe. Thus, data and information is protected, and the availability of all key business processes is maintained and continued, even in critical circumstances. All obligations required by GDPR are fully met. This gives our clients the assurance that sensitive information is protected according to international best practices.

2 Excellent customer experience.

Well-known companies of all sizes and sectors, depend on F24 services with peace of mind. With 24/7 customer support, a dedicated customer success management team and personal account manager, we put our customers at the forefront, providing them with excellent care around the clock.

3 Data integration made easy.

We are here to make your data work! F24 will support you to get your account set up and operational with minimal effort on your part. This commitment to you will save significant administrative efforts during the transition from one system to the other. We can support with active directory, along with seamless data integration to streamline what is normally considered complex.

4 Cost-transparency and flexibility.

We work with our clients to ensure their investment in us is justifiable, and that they receive the maximum value from it. With FACT24 there are no high investment costs, unlike hardware solutions and purchased systems. There are no hidden costs, which helps you to plan costs reliably and you receive all updates automatically, free of charge.

5 Extended communication channels.

In addition to application areas such as smart security for buildings and in production, FACT24 ENS+ offers clients the integration of popular communication software like Microsoft Teams, staff rosters and desktop notifications as well as expanded qualification and calendar-based alerting and alert escalation.

6 Flexible solutions for both SaaS and hybrid.

The combination of FACT24 ENS+ with the integration of the powerful alarm media gateway integrates local systems as well as direct cloud interfaces in a hybrid working model. In the hybrid working model, alarms can be processed via cloud resources as well as via a local alarm media gateway – defined per alarm. In case of no connection between cloud and gateway, alerting is still possible via local resources.

7 Lone worker protection.

We support your efforts to deliver the best possible precautions for safeguarding your lone working employees. Our solutions include a personal emergency signal system that triggers alarms, notifies first responders, and activates rescue chains. Features such as a 'man-down' alarm or scheduled control calls can help you walk the extra mile in ensuring an all-round protection of your remote and lone workers

8 Technical alerting and Smart Security.

FACT24 can also be connected directly to sensors and technical equipment and automatically alerts your emergency teams in the event of an issue. Thanks to the Internet of Things and smart building solutions, FACT24 ENS+ automatically alerts technical staff of faults and damages e.g. in heating, ventilation or locking systems.

9 Fast and easy to use interface.

We have set new standards to ensure that our FACT24 interface is easy and intuitive. The integrated plausibility check verifies whether your emergency notification and crisis management scenarios are entered correctly or whether the settings need to be changed. In a critical situation, a defined scenario can be launched within seconds using any device you choose (telephone, mobile device, smartphone, internet, or fax) or the F24 mobile applications

10 FACT24 CIM – A uniform tool for resilience on all cylinders.

FACT24 CIM

We listened when our clients came to us wanting to work with one vendor for all their resilience products. FACT24 CIM meets the demand of many crisis and security managers for a solution that enables virtually the entire BCM process to be mapped using the same workspace. Bringing together Europe's leading SaaS solutions for Emergency Notification, Crisis and Incident Management enable our clients to manage crisis situations more easily and comprehensively than ever before!